



India Power Corporation Limited



(Formerly known as DPSC Limited)

CIN – L40105WB1919PLC003263

Regd. Office: Plot No. X1 – 2&3, Block EP, Sector-V, Salt Lake City, Kolkata – 700091

Central Office: Sanctoria, P.O.: Dishergarh – 713333, Dist.: Burdwan

Notice to Consumers and Purchasers of Power

Information regarding Consumer Grievance Redressal Forum

As required under the Regulation 5.4 of West Bengal Electricity Regulatory Commission (Guidelines for Establishment of Forum for Redressal of Grievances of Consumers and Time and Manner of Dealing with such Grievances by the Ombudsman) Regulations, 2013, the consumers and purchasers of power are hereby informed that a gist of the grievance redressal procedure and the names and official designations of the Grievance Redressal Officers [**“GRO”**], Central Grievance Redressal Officer [**“CGRO”**] and of the Ombudsman, along with their full office addresses, telephone numbers, FAX numbers, e-mail addresses, etc. are displayed at the following locations:

- a) Distribution offices and,
- b) Central Office

The above information is also uploaded in the website (<http://www.indiapower.com>)

30.01.2015

S/d
Shrirang Karandikar
Chief Executive Officer