

Format for Filing Representation to the Ombudsman  
(See Regulation 9.3)

To  
The Ombudsman,  
West Bengal Electricity Regulatory Commission,

\_\_\_\_\_,  
\_\_\_\_\_,  
\_\_\_\_\_.

**Subject:** Representation against an order of the GRO/CGRO of \_\_\_\_\_/  
Representation against non-compliance of order of GRO/  
CGRO by the licensee / Representation when the GRO/CGRO has  
not passed any order on a grievance petition of the aggrieved consumer/.  
Consumer's Service Connection No. \_\_\_\_\_;  
Category \_\_\_\_\_; Location of Connection \_\_\_\_\_;  
\_\_\_\_\_, Name of Distribution Licensee \_\_\_\_\_;  
Consumer grievance no. with date given by the GRO/CGRO  
\_\_\_\_\_.

Sir,

[In this space please state the grievance in brief but please provide all relevant details]

Certified that the above information is complete and correct and nothing material has been omitted which will have effect on the case. I have filed / not filed any case pertaining to similar complaint in any Court of Law or under the provisions of the Electricity Act, 2003 with any other Authority. (If any case / complaint has been filed, please enclose a copy of the plaint, a copy of any order received from any Court of Law, etc.).

Yours faithfully,

(Signature with date)

Complainant's Name: \_\_\_\_\_

Contact No./Telephone No.: \_\_\_\_\_

(If any)

Postal Address : \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Encl:

- (a) Copy of the grievance petition submitted to the Grievance Redressal Officer.
- (b) Copy of Order, if any, passed by Grievance Redressal Officer.
- (c) Copy of any other relevant document in support (please specify).