

Grievance Redressal Officers for Consumers

Name of Licensee: India Power Corporation Limited

A Details of GRO (At all levels)

SI No.	Name of the Region	Name of Member	Designation	Office Address	Contact No.& Fax No	Mobile No	E-mail
1	GRIEVANCE REDRESSAL OFFICERS AT DIVISIONAL LEVEL - CENTRAL OFFICE	Mr. Amit Tapan Mitra	Head-Business	SANCTORIA, P.O. DISHERGARH, DIST. BURDWAN, WEST BENGAL, PIN-713 333	0341-2257578 0341-2257571	7479033300	amit.mitra@indiapower.com
2	GRIEVANCE REDRESSAL OFFICERS AT SUB-DIVISIONAL LEVEL: DISHERGARH DISTRIBUTION	Mr .Devinder Kumar Verma	Head - SCADA & DPS Zone	DISHERGARH POWER STATION, P.O. SUNDERCHAK, DIST. BURDWAN, WEST BENGAL, PIN-713 360.	0341 2510626/2510442/ 2510447. FAX: 0341- 2511900	7360070609	devinder.verma@indiapower.com
3	GRIEVANCE REDRESSAL OFFICERS AT SUB-DIVISIONAL LEVEL: DISHERGARH DISTRIBUTION	Mr.Soumya Dev Bhattacharjee	Deputy Manager	DISHERGARH POWER STATION, P.O. SUNDERCHAK, DIST. BURDWAN, WEST BENGAL, PIN-713 360.	0341 2510626/2510442/ 2510447. FAX: 0341- 2511900	8001026622	soumyadev.bhattacharjee@indiapower.com
4	GRIEVANCE REDRESSAL OFFICERS AT SUB-DIVISIONAL LEVEL:SEEBPORE DISTRIBUTION	Mr.Sanjoy Bhattacharya	Manager (T&D)	SEEBPORE POWER STATION, P.O. JAMURIA, DIST. BURDWAN, WEST BENGAL.	0341 6605601. FAX: 0341- 6605596	7407059595	sanjoy.bhattacharya@indiapower.com
5	GRIEVANCE REDRESSAL OFFICERS AT SUB-DIVISIONAL LEVEL:SEEBPORE DISTRIBUTION	Mr.Budhaditya Mukherjee	Deputy Manager	SEEBPORE POWER STATION, P.O. JAMURIA, DIST. BURDWAN, WEST BENGAL.	0341 6605601. FAX: 0341- 6605596	9732914545	budhaditya.mukherjee@indiapower.com
6	GRIEVANCE REDRESSAL OFFICERS AT SUB-DIVISIONAL LEVEL: LUCHIPUR DISTRIBUTION	Mr.Arindam Kundu	Deputy Manager	LUCHIPUR RECEIVING STATION. P.O. KAJORA, DIST. BURDWAN, WEST BENGAL	0341 6609309 FAX: 0341 6609309	9046889600	arindam.kundu@indiapower.com
7	CENTRAL GRIEVANCE REDRESSAL OFFICER AT CORPORATE LEVEL - HEAD OFFICE	Mr.C.S.Bhavani Prasad Rao	Vice President	PLOT NO. X-1,2 & 3, BLOCK - EP, SECTOR-V, SALT LAKE CITY, KOLKATA-700 091	033 - 66094300 / 4308 FAX: 033- 23572452	9831249512	bhavaniprasad.rao@indiapower.com

Contact information of the Ombudsman,WBERC

OFFICE OF THE OMBUDSMAN
WEST BENGAL ELECTRICITY REGULATORY COMMISSION
Plot No AH/5 (2nd Floor)
Premises No: MAR16-1111,Action Area-1A.
Newtown,Rajarhat, Kolkata - 700163
PHONE - 033 2962 3752

Email: wbercombudsman2012@gmail.com