

Reply of Clarification Points:

Tender Ref No. HO/PUR/IPCL/NIT/021/23-24

Tender Details: Annual Operation & Maintenance Contract for HT and LT System (33kV/11kV/0.400kV/0.230kV)

SI No.	Tender Section	Clause	Description of Query	Reply of IPCL
1	Sec-II	Manpower Matrix	We shall be thankful we get the full details of zone i.e. what is zone DPS/SPS/LRS?	Find the Network details chart against the Section –II (Scope of Work).
2	A	Scope of Work	How should we provide manpower in different job such as HT, LT & Sub Station maintenance?	Find the Manpower Matrix details chart against the Section –II (Scope of Work). It is the minimum manpower requirement combing all the activities throughout the Contract Period for successfully carrying out the job.
3	A	Maintenance	How will we submit our rate quote break-up for different type of maintenance work? Is our quotation rate being inclusive of extra various maintenance job & labour payment?	This is a service level agreement for annual maintenance contract. The contractor needs to fulfill the entire scope of work, mentioned in Section-II, (Clause-A), sub-points from 1 to 12 of the Tender document.
4			Requirement of vehicle (Shift wise)	Find the Vehicle Management clause – 14(A) against the Section –II (Scope of Work) – Page-18.
5			Clarification about sub-station operation and O/H maintenance	Find the details scopes against the Section –II (Scope of Work).
6			Requirement to know about residential position of Manpower	This is a service level agreement for annual maintenance contract. The contractor needs to fulfill the entire scope of work, mentioned in Section-II, (Clause-A), sub-points from 1 to 12 of the Tender document and has to station his manpower accordingly. Accommodation for manpower is in Contractor’s scope.

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7			Average vehicle running	This is a service level agreement for annual maintenance contract. The contractor needs to execute the entire scope of work, mentioned in Section-II, (Clause-A), sub-points from 1 to 12 of the Tender document. Vehicle running will be based on the mentioned job scopes.
8			Details about safety equipment's	Find the all annexures 1, 2 and 3 for PPE, Safety tools and tools & tackles list, to be provided and maintained by the Contractor.
9			Is LT & HT teams are separate or same Manpower will use for same	Find the Manpower Matrix details chart against the entire Section –II (Scope of Work).
10	II	Man Power	There is no mention for duty hours of each Team. As per rules of Labour Dept. We will deployed the team for 8 hrs only for per team. Extra hours will be charged as Overtime hours.	This is a service level agreement for annual maintenance contract. The contractor needs to execute the entire scope of work, mentioned in Section-II, (Clause-A), sub-points from 1 to 12 of the Tender document.
11	II	(Page 8) Team-4	In emergency B/D calls, suggest you can place additional Manpower to attend the B/d call as and when required. So need increase the Team accordingly.	May be considered only for massive break-down during any force-majeure subject to approval from Engineer in Charge.
12	II	Maintenance of Transformer	There is no mention of Transformer Capacity. Which type of Transformer (Distribution / Power Transformer). Please clarify in the Tender form.	Find the Network details chart against the Section –II (Scope of Work). No power transformers are installed in our system upto 33kV voltage level. All Distribution Transformers - DT's are in rating upto 315kVA.
13	II	Pole Numbering	For Pole numbering, additional one manpower required for which payment will be charged through the AMC bill.	Not Granted.

14	II	WCA Policy (Workmen Compensation Insurance)	We will provide the ESI facility to all our employee. Additional WCA Premium cost will be charged to your account.	Accidental group insurance policy to be taken by Contractor for each workman with minimum 7 lakhs coverage for accidental benefit along with permanent disability and minimum 4 lakhs coverage for partial disability. No separate payment will be made in this regard.
15	III	GTC (General Terms & Conditions)	We are not agreed for this clause. In case the man power has leaving from the site without any approval from the competent authority, we will try to place another man power but it will take time.	Not Granted.
16	III	GTC (General Terms & Conditions)	We will maintain the minimum wages for all our employees. P.F & ESI facility also provided all of them.	This is a service level agreement for annual maintenance contract. The contractor needs to execute the entire scope of work, mentioned in Section-II, (Clause-A), sub-points from 1 to 12 of the Tender document following the statutory compliances.
17	III	GTC (General Terms & Conditions)	Supervisor's Salary will be High if we provide Degree & Diploma Holder. So maintenance cost will be high.	This is a service level agreement for annual maintenance contract. The contractor needs to execute the entire scope of work, mentioned in Section-II, (Clause-A), sub-points from 1 to 12 of the Tender document.
18	III	Termination	We are not accepted this type of clause.	Not Granted.
19	II	Man Power	The DPS Zone length is too long. So manpower to be increased to cover the entire area.	The bidder is expected to deploy/maintain the mentioned manpower (Manpower Matrix: Section-II) at minimum throughout the Contract Period for successfully carrying out the Annual Operation & Maintenance Contract. The bidder may increase the manpower if they feel required to execute the job. However, the Contract Price will remain unchanged.

20	II	Transportation	For Transportation of Heavy Transformer, need Hydra / Crane. For Pole transportation, need Heavy vehicle. Total cost will be charged at actual for Hydra & Heavy Vehicle.	Find the 'Special Conditions' on Page no. 19 against the Section –II (Scope of Work).
21	III-GCC	Penalty - Clause- 4.22	If any manpower takes leave or is being absent from duty, the agency shall arrange qualified alternative. However, if there is any vacant position due to absence/leave of manpower, a Penalty of Rs. 500 per day per manpower will be imposed on the agency as per discretion of our Authority.	This is related to absenteeism (a manpower is on leave and resumes work after the leave) viz. if a particular manpower is absent and the contractor is unable to provide alternate manpower
22	III-GCC	Penalty -Clause - 4.23	The Agency shall provide a substitute well in advance if there occurs any probability of the Manpower leaving the job due to his own personal reasons. The delay in providing a substitute beyond five working days from the date of intimation to the agency would attract a penalty @ Rs 5000/- per day on the Agency.	The agency shall arrange a qualified substitute well in advance if there occurs any probability of its Manpower leaving the job/ or being replaced by the agency. In case of any absenteeism due to a vacant position beyond five working days (from the last working day of that vacant position), it would attract a penalty of Rs 5000/- per day per manpower on the Agency. In case of a manpower leaving the job or being replaced by the agency, both the last working day and joining details of replaced manpower should be duly intimated and approved by concerned IPCL' representative. However, for the initial 5 days, Penalty of Rs. 500 per day per manpower will be imposed on the agency.